**5Ws + How analysis for the 6 entities in WalStore Operations**

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|  | **Supplier** | **Warehouse Transporter** | **Warehouse** | **Warehouse-to-store transporter** | **Store** | **Customer** |
| **What?** | What amount of goods could be produced at one time?    What are the types of contracts they have? | What is the transportation cost?  What amount of fuel would need to transport? | What is distance between supplier to warehouse | What is distance between warehouse to store? | What is the size of the buffer supply area? | What is the requirement of customer?    What is the expectations of the customer? |
| **How?** | How supplier are managing their operations? | How much time it takes to transport goods from supplier to warehouse? | How many warehouses are there?  How much the storing capacity of the warehouse? | How are the schedules arrived at? | How much the storing capacity of store? | How is the store layout optimized?  How much quantity of goods customer required? |
| **Who?** | Who is suppliers? | Who are the transporters? | Who is responsible for maintainance? | Who are the transporters? | Who is negotiate with customer? | Who will address queries of customer? |
| **When?** | When the suppliers produced goods? | When the transporter transport the goods? | When do the warehouses receive goods from the transporters? | When the transporter transport the goods to store from warehouse?? | When the store needs to be increased their storing capacity? | When do they visit the store? |
| **Where?** | Where are the suppliers located? | Where is the office of transportation company? | Where is the warehouse located?? | Where is the office of transportation company? | Where is the store located?  Where demands are high? | Where he could get quality goods? |
| **Which?** | Which type of goods supplier going to be supply | Which prominent routes are used by the transporters for navigating between the suppliers and the warehouses? | Which warehouse has more capacity? | Which prominent routes are used by the transporters for navigating between the warehouse and the store? | Which type of goods store need to be store? | Which products customer need most? |